

# Welcome to Our Medical Home!

*Clarkstown Pediatrics: dedicated to the health of children since 1966*

Thank you for choosing **Clarkstown Pediatrics** for your children's pediatric care. We are an **NCQA Certified Level III** Pediatric Practice. Our eight board certified pediatricians and nurse practitioner share a common philosophy and approach to children.

**All patients will be seen by APPOINTMENT Only**

## **APPOINTMENT LINES OPEN AT:**

<b>Nanuet Office:</b>	<b>623-7100</b>	<b>7:30 am Mon – Sat</b> <b>8:30 am Sun &amp; Holidays</b>
<b>Eckerson Office:</b>	<b>352-5511</b>	<b>8:00 am Mon - Fri</b>

**We Are Always Available “24/7” for Urgent Concerns at:**

# **623-7100**

**(For life threatening emergencies call 911)**

All of our offices are open Monday through Friday from 8:00 A.M. – 5:00 P.M. If your child has an illness which requires immediate attention on a week-end or evening, please call our Nanuet office at 623-7100. A few routine physical appointments are available on Saturday mornings.

Sick appointments are scheduled for the same day. For sick visits, one of our doctors/NP will be available and have your child's complete medical record. We work hard to keep minimize wait times, but please understand the occasional unexpected medical problem which could take longer than anticipated. Thank you for being patient.

Well visits (complete physicals and well baby visits) should be made several weeks in advance.

We encourage you to choose a doctor/NP within our group and schedule most well visits with them. If you cannot keep an appointment, you must notify us as soon as possible to cancel and reschedule. There is a \$25 fee for any well appointment that is a “no show” or is cancelled less than 24 hours in advance.

# DAILY PHONE TIME

**Monday – Saturday: 8:00 – 8 :30 A.M.      Sundays: 9:30 – 10:30 A.M.**

To help with questions concerning routine care, common behavioral problems, or minor illnesses, we provide our patients with a **daily phone time** when one of the physicians will be answering calls.

## MESSAGES

If you need to speak with a one of our doctors or nurse practitioner at any other time during the day, be assured your message will be promptly delivered, but please be patient waiting for a return call. Your doctor/NP will contact you as soon as possible.

For after hour emergencies (after evening hours and after week-end office hours) until 11 PM, our doctors will always be available to speak with you. After 11PM, a registered nurse or covering doctor will be available.

## BILLING:

As a courtesy, we accept most insurance plans, but please be aware the responsibility of payment is yours. The billing and collection process is expensive, and that is why we ask our patients to pay at the time of visit. If there is a problem with your insurance company, it is your responsibility to straighten out the problem and until such time, you are responsible for all charges. Please note that your contract and our contract with the insurance carriers require that **co-payments must be paid at the time of visit**. Further information is available through our billing or medical insurance departments by calling 732-8305. To inquire about low cost insurance coverage please call the Rockland County Health Dept. Hotline at (845) 364-3312.

**Harriet Hudson, M.D., F.A.A.P.  
Maria D'Angelo, M.D., F.A.A.P.  
Douglas Puder, M.D., F.A.A.P.**

**Jeffrey Karasik, M.D., F.A.A.P.  
Brian Quinn, M.D., F.A.A.P.  
Gregg Rockower, M.D., F.A.A.P.**

**Evelyn Selber, M.D., F.A.A.P.  
Erica Berg, M.D. F.A.A.P.  
Kerry Donovan, DNP**

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**35 Smith Street  
Nanuet, N.Y.10954**

**200 E. Eckerson Road  
New City, NY, 10956**